

LinguaHub Privacy Policy

Protecting the LinguaHub Community

GDPR & CCPA Compliant

Our Commitment

We ensure the highest standards of data protection, aligning with global transparency regulations to foster a safe learning environment.

What Data Do We Collect?



Personal Info

Name, email, and payment details processed via secure providers like Stripe and PayPal.



Analytics

We track events like lesson completion and watch time to improve course quality.



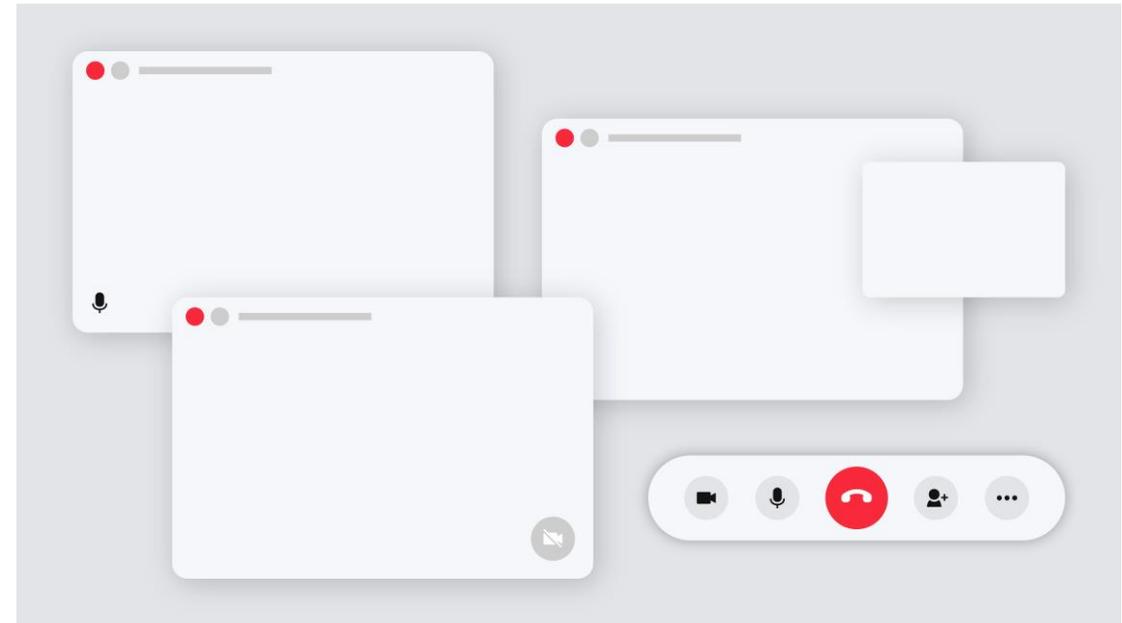
Device Data

IP address, browser type, and operating system for platform security and compatibility.

Audio and Video Recordings

Live sessions may be recorded for quality assurance, instructor training, or student review.

- Clear notification before recording begins
- Requirement for explicit user consent
- Secure storage with restricted access



How Your Data Is Utilized

Personalization

We suggest courses and learning paths based on your CEFR level and learning history.

Communication

We send progress reports, "Streak" reminders, and important account notifications.

Instructor Transparency

We share aggregated viewing data with instructors to help them optimize content. Individual student data remains strictly confidential.

Trusted Third-Party Partners

Provider Type	Partners	Purpose
Cloud Hosting	AWS / Google Cloud	Secure platform data storage
Payment Processing	Stripe / PayPal	Encrypted transaction handling
Platform Analytics	GA4 / Mixpanel	Usage and performance tracking

Data Retention Lifecycle

- Section 1: **Account Closure**
 - *90-day retention for backup and legal compliance.*
- Section 2: **Inactive Account Deletion**
 - *Data is retained permanently deleted for full services.*

Your Global Privacy Rights



Access & Correction

Request a copy of your personal data or correct inaccuracies.



Right to Erasure

Request deletion of your personal data ("Right to be Forgotten").

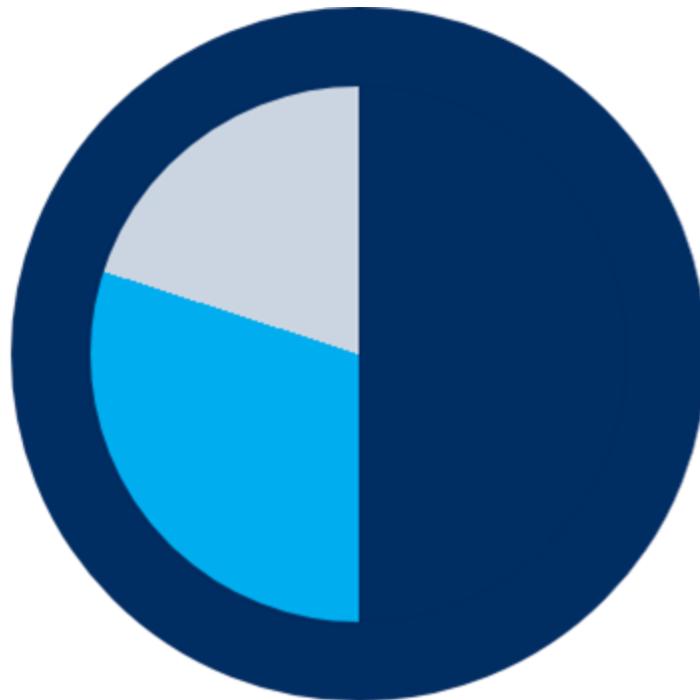


Portability

Request your data in a machine-readable format for transfer.

Requests are fulfilled within 30 days.

Cookie & Tracking Overview



- Essential (Security/Login)
- Functional (Preferences)
- Marketing (With Consent)

Security & Protection

Industry Standards

We implement SSL/TLS encryption for all data in transit and sensitive stored information.

Our platform undergoes regular security audits and 24/7 activity monitoring to ensure absolute safety.





Questions?

Your privacy is our priority.

Contact our Privacy Officer:

support@linguahub.com