

LinguaHub

Terms of Service Overview

Effective Platform Operations & Legal
Framework

1. Overview & Eligibility

Platform Structure

LinguaHub provides a multi-tier platform consisting of pre-recorded content, live tutoring, and community interaction.

Age Requirement

Users must be at least 18 years of age or have obtained parental consent. Users under 18 require parent review of these terms.

2. User Accounts & Security

-  **Responsibility:** You are responsible for all activity on your account.
-  **Account Types:** Students (Consumers) and Instructors (Content Licensors).
-  **Termination:** LinguaHub reserves the right to suspend accounts for violations.
-  **Appeals:** Users may appeal termination within 14 days of notice.



3. The Three Pillars



Courses

Individual license. Account sharing to split costs is strictly prohibited.



Live Practice

Scheduled tutoring with strict cancellation and no-show policies.



Community

Strict Code of Conduct. No hate speech or commercial solicitation.

Live Session Cancellation

Timeframe	Student Refund	Instructor Payment
24+ hours before	Full Refund	No Penalty
2 - 24 hours before	50% Refund	50% Payment
Less than 2 hours	No Refund	Full Payment

**Exceptions for documented emergencies only.*

Instructor Performance

100

Cumulative Viewing Hours

Retention Thresholds

Content must achieve 100 hours within the first 6 months. Instructors must maintain an average rating of **3.5 stars** after 20 reviews.

Royalty Pool Calculation

Monthly subscription revenue is allocated to the Royalty Pool (15%). Instructor payments follow this quarterly model:

$$\text{Payment} = \frac{\text{Instructor Viewing Minutes}}{\text{Total Platform Viewing Minutes}} \times \text{Total Royalty Pool}$$

Payments below 100 USD are carried forward to the next quarter.

Refunds & Satisfaction

-  **Courses:** 14-day Satisfaction Guarantee (if < 20% consumed).
-  **Live Sessions:** Subject to cancellation tiers; 14-day guarantee does not apply.
-  **Chargebacks:** Unauthorized chargebacks may result in permanent suspension.



Intellectual Property



Platform Rights

LinguaHub owns all rights to platform code, design, and branding.



Instructor Rights

Instructors retain ownership but grant LinguaHub a perpetual license to host/market.



Student Rights

Students own their uploaded content (forum posts/assignments).

Instructor Obligations

8.2 Non-Compete

For 1 year post-termination, instructors shall not produce similar content for competing platforms in the same market.

8.1 Confidentiality

Non-public info regarding business strategies and user data must remain confidential.



Dispute Resolution Path

Arbitration

Binding individual arbitration rather than court.

○
Informal

Support team aims to resolve issues within
10 days.

○
Small Claims

Option for qualifying claims in small claims
court.

Legal Contact



Questions?

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LinguaHub - Empowering Global
Communication